### **Intake Summary**

- Name of Client:
- Age/Sex of Client:
- Case file no.:
- Name of Worker:
- Source of referral:
- Date of case intake:
- Nature & No. of Contacts:
- Presenting Problem:
  - Nature of the problem i.e. The problem duration and the way the problem exhibits through behavior pattern and emotion
- Brief Social History: (the following elements can be included)
  - Genogram/family background and relationship
  - Health condition
  - Emotional condition
  - Living condition
  - Financial condition
  - Schooling/employment
  - History of violence/Abuse
  - Mental illness record
  - Supportive network
  - Previous service received and its effectiveness (if any)
- Case Assessment:
- Service Rendered:
- Recommendation for Follow-up:
  - Case goal
  - Case plan
    - Persons to be contacted
    - Issues to be discussed/intervened
    - Referrals to be made

Other significant information (if any)

# **Process Recording**

1. Name of c	lient and case number:	(	)
2. Name of v	. Name of worker:		
3. Date of interview:			
4. Duration of session:			
5. Session no.:			
6. Objectives of the interview:			
Supervisory	Content – dialogue	Gut-level	Analysis
Comments		feelings	
Remarks from	Record word for word what happe	ened Worker's own	- Worker's
supervisor	- verbal interactions	reaction/feeling	analysis of
	- non-verbal expressions	towards client and	client's
		the interview	behavior,
	C:		feeling and
			interaction
	W:		- Analysis of
			intervention
			strategies and
			skills
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- 7. Worker's assessment:
- Diagnostic impression: (towards client's problem, progress, strength, etc.)
- Attainment of objectives
- 8. Treatment plan:

# **Case Summary Recording**

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- 1. Name of client and case number: \_\_\_\_\_ (
- 2. Name of worker:
- 3. Date of interview:
- 4. Session no.:
- 5. Purpose of the interview:
  - e.g. Follow-up on agreed goals
- 6. Content of the interview (what occurred during the interview):
  - a. Report on attempts made and progress since last interview
  - b. Reflection on feelings towards those attempts and change
  - c. Problems identified
- 7. Services rendered and client's response:
  - e.g. helped to ventilate, handled negative feelings to self
  - e.g. Clarifying and prioritizing problems
  - e.g. Emotional support
  - e.g. Teaching social skills
- 8. Worker's assessment:
  - a. Identifies and assesses factors that influence the situation
  - b. Identifies and prioritizes potentially problematic issues
  - c. Identifies and assesses obstacles to change
  - d. Recognizes patterns of interaction/behavior, and assesses their impacts on the situation
  - e. Identifies client's strengths, assets, and resilience
- 9. Attainment of intervention objectives
- 10. Assessment of intervention strategies and skills
- 11. Service plan / Treatment plan / Goals (follow-up actions or plan):
- 12. Self-Evaluation (if any) :

e.g. values, attitude, knowledge, feelings, struggles, and difficulties emerged during the interview

#### Resources (R-4)

# **Format of Case Assessment:**

- 1. Name of client:
- 2. Name of worker:
- 3. Source of Referral:
- 4. Source of Information (Nature/ Number of Contacts):
- 5. Presenting Problem/ Request:
- 6. Summary of Contacts:
- 7. Case Analysis
- 8. Tentative Goals
- 9. Action plan
- 10. Services provided (if any)

# **Transfer Summary**

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- 1. Name of client and case number: \_\_\_\_\_ (
- 2. Name of worker:
- 3. Date of transfer summary:
- 4. Period under review:
- 5. Nature and number of contacts:
- 6. Presenting problem:
- 7. Case development:

(a brief description of significant events, changes in work focus, services rendered and

effectiveness etc.)

- 8. Diagnostic summary / impression:
- 9. Current problem and reason for transfer:
- 10. Client's acceptance towards the transfer:
- 11. Review of case goal/ case plan:
- 12. Recommendation on future plan:

### **Closing Summary**

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- 1. Name of client and case number: \_\_\_\_\_ (
- 2. Name of worker:
- 3. Date of closing summary:
- 4. Period under review: (Date of case opened and closed)
- 5. Nature and number of contacts:
- 6. Presenting problem:
- 7. Case development: (A brief description of significant events, change in work focus, services rendered and effectiveness etc.)
- 8. Reasons for closing:
- 9. Client's acceptance towards the termination
- 10. Review of case goal/case plan